

Quality Processes

1. Regency Medical Center receives Premier Award

In June 2006, Regency Medical received the Premier Award for Quality in the area of Maternal and Neonatal Care. This national award honors excellence in both quality of care and operational efficiency. Winners are chosen from over 400 hospitals based on performance measures for clinical quality outcomes, clinical processes, and resource utilization.

This award publicly acknowledged the excellent quality of care that had long been recognized by the Regency staff, physicians and patients. A large banner was hung outside the building for all the community to see. It was permanently hung in the Day Surgery lobby where it greets everyone entering. The staff received t-shirts and buttons and all shifts were given an ice cream social, complete with “premier” toppings—per their request! Special recognition and celebration were also incorporated into a dinner held for all shifts. Today, the large quality award, a golden stethoscope in the shape of a Q, resides in the main Regency lobby, a constant reminder of the national attention given to a small hospital for delivering the highest quality care and services.

