



Winter Haven Hospital

Winter 2008

Volunteer

A quarterly newsletter published for the volunteers of Winter Haven Hospital.

Link

Teen Volunteers...Part of Our Team!



A note from Fran

All of the excitement of the busy Holiday Season has come and gone. As we now welcome our New Year, I am very excited about all of the challenges 2008 will bring. The great news is that our renovation/construction project is slated for completion by September 2008. This will bring more opportunities for Volunteer Services to "shine" with addition of new areas to staff.

The New Year is also a great time to take pride in your personal involvement in your volunteer role as our Winter Haven Hospital Volunteer Auxiliary celebrates 70 Years of Service to the Hospital and the Community (1938-2008). We will be celebrating this great milestone as well as other achievements at our Annual Volunteer Appreciation Luncheon, which will be held at Lake Ashton on Friday, May 2nd. Please save the date...it will be very special!

I look forward to another "banner" year and I am confident that through your dedicated and committed efforts, we will rise to the challenges that face us and be able to meet our goals.

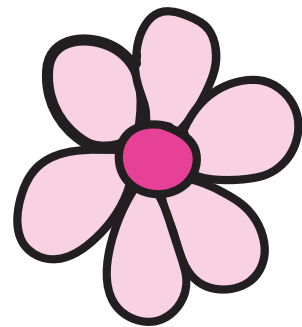
With warmest personal regards,

Fran Hoskins

Fran Hoskins
Director of Volunteer Services



Fran C. Hoskins, CDVS



Volunteer Services Membership	
Winter Haven Hospital/Regency Medical Center	
Auxiliary	
Active	212
Associate	33
Life	35
Applicants	18
TAV's	35
TAV Applicants	18
Total	351
Red Cross	19
Total Volunteer Membership	370

Volunteer Services New Members	
Joan Hirensen	WHH Info Desk
Rose Molander	RMC Info Desk
Deepaben Patel	RMC Education Dept.
Jackie Sizemore	Surg. Waiting Room
Virginia Workman	RMC General Servs.
New Teen Volunteers	
Carmen Andrade	Admitting
Megan Arrington	Admitting
Brad Deines	Admitting
Cole Jenkins	Donor Center
Tyler Lunsford	Patient Check-Out
Erin McCardle	Patient Check-Out
Kari McCardle	Donor Center

Welcome!
We are glad you're here.



WHA Co-President Joe Matthews, Jean Graves, June Erickson, WHHA Co-President Mary Ann Wunsch, Vice President Nat West



WHA Co-President Joe Matthews, Lois Neal, Elaine Clifford, WHHA Co-President Mary Ann Wunsch, Mary Ann Whitesides, Betty Jones, Vice President Nat West



WHA Co-President Joe Matthews, Janice Titus, Sylvia Weishaupt, WHHA Co-President Mary Ann Wunsch, Vice President Nat West



WHA Co-President Joe Matthews, Judy Dugas, Prenilla Perkins, WHHA Co-President Mary Ann Wunsch, Vice President Nat West



WHA Co-President Joe Matthews, Shelly DiNunzio, Diane Adams, WHHA Co-President Mary Ann Wunsch, Vice President Nat West



WHA Co-President Joe Matthews, WHHA Co-President Mary Ann Wunsch, Sue Marshall, Vice President Nat West



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WHA Co-President Joe Matthews, WHHA Co-President Mary Ann Wunsch, Agnes Klee, Dorothy Walker, Vice President Nat West



WHA Co-President Joe Matthews, WHHA Co-President Mary Ann Wunsch, Alex Baluch Vice President Nat West



WHA Co-President Joe Matthews, WHHA Co-President Mary Ann Wunsch, Mildred Hrezo, Vice President Nat West



WHA Co-President Joe Matthews, Gracie Wilson, Helen Aigner, WHHA Co-President Mary Ann Wunsch, Mildred Hrezo, Vice President Nat West



WHA Co-President Mary Ann Wunsch, WHHA Co-President Joe Matthews, Vice President Nat West



WHA Co-President Joe Matthews, WHHA Co-President Mary Ann Wunsch, Mary Baluch, Vice President Nat West



WHA Co-President Joe Matthews, WHHA Co-President Mary Ann Wunsch, Emily Anderson, Vice President Nat West



WHA Co-President Joe Matthews, WHHA Co-President Mary Ann Wunsch, Maureen Harnish, Vice President Nat West

Winter Haven Hospital Annual Volunteer Service Hour Awards

The Annual Volunteer Service Hour Awards Brunch was held Saturday, November 10, 2007 at Winter Haven Hospital. Over eighty-five attended and enjoyed a delicious “Gourmet Brunch” served by the Nutrition Services Staff...our special thanks to them for their efforts. The following received Service Hour Awards...**Congratulations!**

100 HOURS

Marisol Aguirre (TAV)
Rebecca Barry (TAV)
Dee Bartlett
Kay Britton
Beverly Brooks
Wilma Buckle
Janice Bullock
Cyrelle Bustamante (TAV)
Mary Byrnes
June Cutts
Linda Frier
Harold Grainer
Marion Green
Suzanne Grim
Alberto Hernandez (TAV)
Romayne Jaimon
Anna Kauffman
Charles Kelly
Dick Koza
Lynn Maxwell
Diane Mole
Bao Long Nguyen (TAV)
Dottie Orend
John Orend
Deep Patel (TAV)

Dimple Patel (TAV)

Parth Patel (TAV)
Joann Payton
Janey Powell
Andrea Ramirez (TAV)
Micki Reass
Carol Sellgren
Suzanne Von Schaff

500 HOURS

George Eberhardt
Mary Forgues
Doris Hawkinsen
Nelva Keefer
Alexandra Lane
Denise Ragatz
Margaret Skinner
Doris Walls

1000 HOURS

Norm Bailey
Bill Dabb
Agnes Goller
Lena Guterrez
Fran Halperin
Clare Keeler
Betty Spishock
Wanda White

1500 HOURS

Pam Buerkett
Claire Chouinard
Betty Muto
Robert Neale
Judie Randall
Sue Sykes

2000 HOURS

Jean Stein
Huong Thai
Frances Whipple

2500 HOURS

Carmelita Amann
Peggy Deese
June Erickson
Jean Graves
Dorothy Pursley

3000 HOURS

Elizabeth Golden
Bernadine Spanjers
June Voges

3500 HOURS

Elaine Clifford
Betty Jones
Grace Lite
Lois Neal
Mary Ann Whitesides
Marilyn Pearce

4000 HOURS

Janice Titus
Sylvia Weishaupt

4500 HOURS

Judy Dugas
Prenilla Perkins
Santina Turner

5000 HOURS

Shelly DiNunzio
Diane Adams

6500 HOURS

Sue Marshall

7000 HOURS

Mary Ann Wunsch

7500 HOURS

Agnes Klee
Irene Miller
Dorothy Walker

8000 HOURS

Alex Baluch

8500 HOURS

Mildred Hrezo

10,000 HOURS

Helen Aigner
Grace Wilson

10,500 HOURS

Charlotte Bonwit
Joseph Matthews

14,000 HOURS

Mary Baluch
Libby King

24,500 HOURS

Emily Anderson

36,500 HOURS

Maureen Harnish



WHHA Co-President Joe Matthews, Anna Kauffman, Alberto Hernandez (TAV), Marion Green, Linda Frier, June Cutts, WHHA Co-President Mary Ann Wunsch, Vice President Nat West



Front Row: Dottie Orend, Suzanne Von Schaff; Back Row: WHHA Co-President Joe Matthews, Joann Payton, John Orend, Dick Koza, Vice President Nat West, Micki Reass, WHHA Co-President Mary Ann Wunsch



Front Row: Mary Forgues; Back Row: WHHA Co-President Joe Matthews, George Eberhardt, Doris Walls, Alexandra Lane, WHHA Co-President Mary Ann Wunsch, Vice President Nat West



WHHA Co-President Joe Matthews, Betty Spishock, Norm Bailey, Lena Guterrez, WHHA Co-President Mary Ann Wunsch, Vice President Nat West



WHHA Co-President Joe Matthews, Claire Chouinard, WHHA Co-President Mary Ann Wunsch, Judie Randall, Vice President Nat West



WHHA Co-President Joe Matthews, Fran Whipple, WHHA Co-President Mary Ann Wunsch, Vice President Nat West

Co-President's Message

Through My "I's"

(A Personal Touch)

I was really happy to retire from my profession career, as an educator. I thought that my new "life of ease" would be the ultimate lifestyle. However, and who doesn't have a "however" in their life, the unexpected challenge and make the change. It was decision time; meet the unexpected challenge and make the change, or keep the status quo. Change to what? To join the Winter Haven Hospital Auxiliary as a volunteer, to give up some of my time and energy for a very worthy cause.

Little did I realize, almost sixteen years ago, that I would actually enjoy my new activity, and have the perseverance to accumulate almost eleven thousand hours of service.

Although I have had no formal medical training, unless I count the times I spent in a hospital bed, I have been greatly influenced by my fellow volunteers and the staff of the hospital, especially the nurses. It has been a mutual, respectful relationship, starting in the early morning with a "good morning" greeting, a smile followed by a "have a good day." The response is friendly, and I always hope that this will give them a positive start to their day.

During these years, it has been my privilege to serve on several committees that put me in touch with the cares, concerns and, even, problems of the nursing staff. I marveled at their thought processes as they communicated their ideas that led to discussions and resolutions. As a professional, I relished the interaction with other professional, the nurses. Examples of some of our meetings were: "no-pub" committee, scholarship committee and the "magnet" champions meetings. As an aide, I was honored to give a report to the members of the "magnet" committee.

Further contact was made with our nurses when our CEO held his Q and A meetings throughout the hospital, and the volunteers were singled out for a special gathering. This communication was especially helpful for me and each volunteer.

Another pleasant duty is to meet and greet the cardiac vascular patients and their families as they come to the hospital for their appointments. This entails working closely with the nurses.

Nurses are not only confined to their stations and patients' rooms, but because of their knowledge and expertise, they have been guest speakers at some of our volunteer meetings. My estimation of these nurses has risen to great heights, and this is no surprise since they are real professionals.

It would be easy to enumerate the many times I and other volunteers have had some influence on the nurses and vice versa. Take for example, the simple duty of delivering flowers and mail to the patients' rooms. This has a positive affect on the patients, which makes the nurses' duties a little easier and more pleasant.

Through our director, Fran Hoskins, many other useful contacts are made with the nurses. The uniform, shoe and jewelry sales, with their payroll deduction, are welcome and helpful. These are auxiliary projects.



Mary Ann Wunsch



Joe Matthews

When I am on duty, I sometimes walk the halls of the various units and marvel at the commitment and dedication of our nursing staff. There is always a smile and a greeting. (Now, who wouldn't smile at a man in pink?)

What the nurses may not know or remember is that as I walk the walk, there is a logo on my uniform that proclaims in Latin "nisi Dominus frustra." Loosely translated, it says to all: "unless the Lord is present in your work, you labor in vain."

As a man of faith, I believe that each nurse dispenses many of the Lord's blessings on those who are under her care. I have received many of these graces from them during these years, for which I am deeply grateful.

This has been my personal touch as it comes through my "I's"

Joe Matthews

Joe Matthews
WHHA Co-President

Reminders...

- **2008 Mandatory Educational Requirements**

To provide volunteers with the information necessary to assist in maintaining a safe environment and to comply with regulatory and legal requirements, all active volunteers of Mid-Florida Medical Services, Inc. are required to complete an Annual Educational Update.

A packet will be mailed to you in February. Simply read the material, complete the material, complete the questionnaire(s) and return it to the Volunteer Services Office at WHH in the enclosed self-addressed, postage-paid envelope. The questionnaire will be reviewed and you will be notified if there are any areas for clarification.

Our goal is to be 100% in compliance.

- **PPD Update**

Volunteers are required to have their TB screenings updated on annual basis. After screening, the Volunteer Services Department receives a wallet card as verification that the TB screening has been accomplished. In the past, some of you may have received your screening in your birth month; if so, just continue on that schedule. The Screenings should be one (1) year apart. To verify your screening date, check the Schedule in the Volunteer Services Office or call Trisha @ 291-6750.



Winter Haven Hospital Auxiliary's Annual Patient Christmas Visit

On Christmas morning, every patient at Winter Haven Hospital and Regency Medical Center received a visit from the WHH Auxiliary's "Christmas Cheer Team". Over two hundred gift bags were distributed. Also, twenty-five gifts for children were sponsored for the Christmas Angel Tree Program...including bikes, games, clothing, books, guitar and TV. At the Regency Medical Center, infants went home in special Christmas stockings provided by the Auxiliary. The Winter Haven Hospital Auxiliary is pleased to provide these services for our patients and our community during the holiday season.



Volunteers Scottie Beasley and Libby King delivering gifts to patients at Regency Medical Center on Christmas Day.



WHHA Co-President Mary Ann Wunsch, volunteer Bennie Spanjers, and WHH employee Ramiro Ramirez gather gifts for the Christmas Angel Program.



Volunteers gather on Christmas Morning to visit patients at WHH.
Seated - Jean Stein, Maureen Harnish
Back row - Mildred Hrezo, WHHA Co-President Joe Matthews, Diane Adams